

Issue No	Issue	Issue Owner	Controls	Operational Functions 1st Line of Assurance Identifying risks and improvement actions. Implementing controls. Reporting on progress. Management Assurance.	Corporate Oversight 2nd Line of Assurance Designing policies. Setting direction. Ensuring compliance. Assurance oversight.	Independent & Objective Assurance 3rd Line of Assurance Independent challenge, audit. Reporting on assurance. Audit of assurance providers. Entity level assurance.  IA = Internal Audit (5 Year Plan)	Assurance Assessment	Assurance Sufficient	Action Points
1	Business Planning	Vice Principal Operations & Vice Principal Learning & Quality	College Strategy  Supporting Strategies and Frameworks  College Operating Plan  Department Operational Plans  SLT PDRs	Operational Plans reviewed and approved by Vice Principals  Progress Reports prepared in Year  Curriculum Planning  Workforce Planning	Strategy - high level annual review  Informal Fortnightly Joint Union Meetings  SLT  Managers Forum  Board Meetings - 5 per Annum  Executive Committee Meetings - as required  GCG/College Principals Group	IA - Business Development 2019/20  IA - Performance Reporting & KPIs 2021/22  IA - Publicity & Communications 2022/23  IA - Corporate Planning 2023/24  Education Scotland/HMIE  SFC		Yes	
2	Financial Management (including Procurement & Student Funding)	Vice Principal Operations	Finance Strategy  Financial Regulations  Delegated authority  Policies & Procedures  Segregation of Duties  Financial reporting  Staff Training  APUC Support	Financial planning  Budget setting process  Quarterly Forecasting  Finance team compliance checks and reconciliations  Monthly Management Accounts  FFR  Accountants Monthly Budget Holder Meetings  Embedded Procurement - review of POs and Expenditure, weekly Meetings, staff training and support  Continuous Improvement	Monthly Finance SLT  Annual Report & Financial Statements  Quarterly oversight by Finance & Resources	IA - Procurement & Creditors/ Purchasing 2019/20 IA - Cash & Bank/Treasury Management IA - Budgetary Control & Financial Planning 2022/23 IA - Student Fees & Contracts/Registry 2023/24 IA - Procurement and Creditors/Purchasing 2024/25 IA - Bursary, Childcare & Hardship Funds - Annually Annual External audit SFC Reporting		Yes	Budgetary & Financial Reporting IA planned for 2025/26
3	Quality Learning & Teaching & Student Outcomes	Vice Principal Learning & Quality	Learning & Teaching & Assessment Strategy  College Quality Enhancement Arrangements  Regional Outcome Agreement  Staff Qualifications & Training  PDR Process	Curriculum Manager Course Review  Senior Curriculum Manager Subject Area Review  Support Service Quality Review  Regular Monitoring College Performance Targets & KPIs  Continuous Improvement  Curriculum Planning	SLT  Bi Weekly Quality Management Group  Quarterly Academic Board  Quarterly Oversight Learning & Teaching Committee  Reporting to Board as appropriate	IA - Student Recruitment & Retention 2019/20  IA - Quality Assurance 2022/23  IA - Student Support Audit 2022/23  IA - Curriculum Planning 2023/24  IA Student Recruitment & Retention 2024/25  IA - Credits Audit - Annually  QAA Verification Visits & Inspections  Skills Development Scotland Audits  SFC OF&AM Visits & Reporting		Yes	Learning & Teaching: Student Experience Audit planned for 2025/26



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4	Risk Management & Business Continuity	Director of Estates & Corporate Services	Risk Management Framework  Business Continuity Plan  Full embedded Risk Management System  Staff Training & Awareness	Quarterly Review of Team and Strategic Risk Registers  Project Risk Registers Reviewed Monthly  Table Top BC Exercises Continuous  Improvement	Risk Management Committee Incident Management Team Strategic Risk Register - Quarterly to SLT, RMC, Audit & Risk Committee; Twice a year to Board; once a year to F&R and L&T. Review of College Risk Appetite Levels	IA - Business Continuity 2019/20 IA - Risk Management 2023/24		Yes	Business Continuity & Disaster Recovery IA planned 2025/26
5	Estates & Project Works	Vice Principal Operations	Estates & Sustainability Strategy  Delegated Authority  Public Procurement  Staff Training  Buildings Insurance	Budget Setting & Prioritising  Operational Plan Annual  Workplan  Campus Walkrounds Helpdesk  Monitors Contractor  Management Expert External  Legal Advice Continuous  Improvement	SLT  Estates & Sustainability Working Group Risk Management Committee  Project Working Groups/External Project Manager as appropriate  Quarterly oversight by Finance & Resources Committee  Audit & Risk Committee as appropriate  GCG/Regional Finance & Resources Group  Full Condition Surveys - All Campuses July 2024	IA - Estates Strategy/Capital Project 2021/22  IA - Asset/Fleet Management 2021/22  IA - Estates Strategy - Capital Projects & Planned Maintenance 2024/25  SFC Reporting		Yes	
6	Human resources (including Organisational Development, Wellbeing & Equality, Diversity & Inclusion)	Director of People & Culture	People & Culture Strategy  Policies & Procedures  Directors & Officers Insurance  Staff Training	Monthly Finance Meetings Regular Review of Policies & Procedures  Absence Monitoring  Upgraded HR & Payroll Systems  Regular Reporting OHS  Referrals  Occupational Health Checks  Expert Advice - Legal/Other  PDR Process  Continuous Improvement  Workforce Planning	SLT  Informal Fortnightly Union Meeting  Equality Committee  Monthly EIS/FELA & UNISON Meetings  Quarterly JNCC Meetings Quarterly  Oversight by Finance & Resources  Committee  Audit & Risk Committee and Board as appropriate  GCG/Regional Finance & Resources Group	IA - Sickness Absence 2020/21  IA - Payroll 2022/23  IA - Staff Development 2023/24  IA - Staff Recruitment, Retention, Succession Planning & Sickness Absence 2024/25  Public Sector Equality Duties (PSED) Report  College Employers Scotland (CES)  HMRC  Pension Schemes  EPIL		Yes	



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7	Governance & Legislative Compliance (including Health & Safety, FOI, GDPR, Safeguarding, etc)	Principal, Director of Estates & Corporate Services & Health & Safety Manager	Governance & Compliance Framework  Policies & Procedures  Directors & Officers Insurance  Appropriate Training, eg Workrite	Monitoring and control of FOI, Complaints and GDPR issues  Workrite Health & Safety Risk Management  Safeguarding monitoring and Reporting.  Continuous Improvement	Data Protection Privacy Network Safeguarding Group/Champions Health & Safety Committee Quarterly oversight by Finance & Resources Committee Audit & Risk Committee and Board as appropriate	IA - Corporate Governance 2020/21  IA - Data Protection 2021/22  IA - Health & Safety Audit 2022/23  Externally Facilitated Effectiveness Review (EFER)  HEFESTIS  Information Commissioners Office (FOI)  Scottish Public Sector Ombudsman (Complaints)  OSCR Reporting  Reporting to Arms Length Foundation  Standards Commission		Yes	
8	Digital Services & Cyber Security	Director of Digital Services	Policies & Procedures  Procurement  Admin Controls  Technical Controls  Digital Services Strategy  Cyber Insurance  Staff Qualifications &  Training	Operational Planning  Renewal of ICT Assets - hardware/software  Regular Security Updates  Daily Back-ups  Penetration Testing  Cyber Essential Scheme  Continuous Improvement	SLT  Oversight by Finance & Resources and Audit & Risk Committee as appropriate  Annual Board update on Digital Strategy  GCG/Regional Finance & Resources Group  JISC Review of College Infrastructure  Cyber Insurance in Place	IA - IT Network Arrangements 2020/21  IA - Cyber Security 2022/23  IA - Systems Development/Implementation 2023/24  CISO Network  Scottish Government - Cyber Resilience Framework		Yes	Cyber Security IA planned 2025/26 due to level of residual Strategic Risk
9	Fraud	Vice Principal Operations & Finance Manager	NFI Initiative  Anti Bribery and Anti Fraud Policies  Procurement controls  Anti Bribery/Anti Corruption Training  Cyber Security Training  Other Training as required	Noted as Risk on Finance Team Risk Register - mitigating actions noted and monitored.  Segregation of Duties  Regular Reconciliations  Delegated Authority  Matrix Approval System - workflow built into Systems  Bank Modulus Checks	SLT  NFI results reported to Audit & Risk  Committee every two years.	Internal Audit - inherent in all Audits  IA - Fraud Prevention, Detection and Response 2024/25  External Audit - cover NFI and Fraud as part of the External Audit remit  NFI every two years		Yes	



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10	Sustainability & Net Zero	Director of Estates & Corporate Services & Environmental Sustainability Manager	Estates & Sustainability Strategy  Policies & Procedures  Directors & Officers Insurance  Raising Awareness	Operational Plan  Climate Change Action Plan - Actions  Race to Zero - Actions  Staff & Student Engagement  College Sustainability Champions Group	College Environmental Champions Group  Estates & Sustainability Working Group  SLT  Quarterly oversight by Finance & Resources Committee  Reports to Board and Arms Length Foundation as required  GCG/Regional Finance & Resources Group	IA - Environmental Sustainability  Public Sector Climate Change Duties Report - Annual Report  Climate Change Action Plan - Annual  Race to Zero - Annual Report		Yes	

Key: RAG rating on the effectiveness of controls from assurance work undertaken

LOW: Significant concerns over the adequacy/effectiveness of the controls in place in proportion to the risks

MEDIUM: Some areas of concern over the adequacy/effectiveness of the controls in place in proportion to the risk

HIGH: Controls in place assessed as adequate/effective and in proportion to the risks

Insufficient information at present to judge the adequacy/effectiveness of controls

N/A - No Action Required