

Education Scotland Post-Progress Visit Action Plan 2022-23

Theme	Education Scotland Action or Area of Improvement Requested	Action being taken	Operational Plan Link*	Timescale
Curriculum, learning, teaching and assessment	The College should consolidate and simplify the number of different platforms and media in use for remote delivery.	A working group formed of lecturing and ICT support staff and learner representatives will review current usage and develop delivery guidelines for more consistency in digital platform usage.	ICT Operational Plan	October 2022
	The College should continue to support staff development to build the capacity to deliver on its Digital Transformation Strategy goals.	We will continue to offer digital training across the year, both online and face to face. This will include specific CPD days as well as ongoing engagement.	ICT and OD Operational Plans	August 2022 to June 2023
	The College should work to increase the volume of Senior Phase enrolments to historical levels.	We will engage with local authorities and secondary schools to co-design our school/college curriculum and encourage increased participation in these opportunities. This will include continuing to strengthen the partnership with our 10 NE Glasgow schools.	BDU Operational Plan	August 2022 to June 2023
Learner progress and outcomes	The college should improve attainment rates to national average levels and reduce withdrawal rates.	Strengthen curriculum evaluation and quality review arrangements through reviving and ensuring participation in our established quality enhancement arrangements	Quality Operational Plan	August 2022 onwards
		Through course review activities, identify actions which support retention improvements and increased conversion of partial success into successful qualification completion.	Faculties Operational Plans	August 2022 to June 2023

		Improve the quality and consistency of class tutor support and strengthening the alignment of this to wider pastoral support.	Faculty Operational Plans	September 2022 onwards
		Identify and create a cross college retention team to provide support to both students and faculty in relation to retention.	Student Information Services Operational Plan	September 2022 onwards
Services to support learning	The College should address the slow response rates in some cases to student queries.	We will review and implement service standard timeframes across our student support areas which stipulate an expected maximum response time and monitor delivery of these.	Student Support Services, Student Information Services & Finance/Student Funding Operational Plans	September 2022
	The College should identify alternative solutions in cases where Chromebooks don't support some applications required by students.	We will purchase additional laptops, alongside making better use of cloud based, remote desktop services to provide a wider range of software and functionality to students.	ICT Operational Plan	September 2022
Learner engagement	The profile of the Students Association is too low amongst students	We will implement a more comprehensive series of coordinated student engagement events, alongside continuing to make good use of digital communication approaches to build a stronger profile for the Students' Association. This will include establishing earlier in the academic year a working student executive group and class representatives.	Student Support Services Operational Plan	August 2022 to June 2023

	Learners require more information on how they can influence their learning and teaching in a systematic way across curriculum areas.	We will strengthen the role of the Class Representative in the design and delivery of learning and teaching. This will include regular meetings with the course team and the opportunity to provide feedback from the group on learning and teaching approaches. We will also make greater use of surveys to inform course delivery plans.	Faculty and Student Support Services Operational Plans	November 2022
	The College should develop ways to encourage a higher response rate to survey	We will use more sophisticated technical approaches to provide bespoke surveys and messaging to individual students, and monitor participation levels through Power BI dashboards. We will also ask Class Tutors to play a greater role in encouraging participation in student surveys.	Student Support Services Operational Plan	April 2023
Evaluation to facilitate improvement	College-level operational planning requires the development of clear targets and timescales.	We will implement a new operational planning approach strongly aligned to delivery of our new strategy, with clear timescales and outcomes for each action. This will be supported by a new performance framework, with a wider range of targets and enhanced real-time monitoring functionality.	ICT Operational Plan	September 2023

* All these actions will be included in the specified departmental operational plans for 2022-23